
In Faith 911 – Crisis Prevention, Intervention, and Management

SOP #: InFaith 911- A

Purpose

To provide direction for InFaith field staff when dealing with emergency situations such as injuries, incidents, and other crisis situations involving InFaith field staff, immediate family members or individuals attending an InFaith ministry (camp, church event, etc.).

Definition of Crisis:

Every camp and InFaith event is to be staffed with qualified medical personnel who are trained and equipped to care for the routine medical needs of participants and staff, in accordance with the law. It is understood that there will be a written record of routine medical care given at every InFaith sponsored event. Non-emergency medical care (i.e. minor cuts and abrasions, bee stings, etc.) do not need to be reported. **Any injury or crisis requiring emergency, medical, fire, law enforcement or Child Protective Services must be reported as described in this SOP.**

Procedures

Field staff should first respond to the needs of the immediate situation. Once the situation is under control, they should call their Field Director, or InFaith Human Resources (610.527.4439) as soon as possible. Anyone can make a call regarding any crisis at any time.

Traumatic and Unexpected Loss of Life

- **PREVENTION** : Safety policies have been established regarding dark water, saddle animals, rope course certification, lifeguards, and equipment safety checks. Refer to the established policies and procedures available on our website
- **ACTION** :
 - **CALL 911**
 - **Call Jerry lamurri (Cell: 267.278.8289) or your field director**
 - Ridge and/or your field director will assess the situation.
- Download and submit the Accident/Incident Report Form within 24 hours to InFaith Human Resources (bmackey@infaith.org) (See report form attached to this document).

Non-Life Threatening and Health Related Issues

Traumatic Health and Injury Incidents requiring emergency attention.

- **PREVENTION** : Safety policies have been established regarding dark water, saddle animals, rope course certification, lifeguards, and equipment safety checks in an effort to prevent injuries. Refer to established policies and procedures available on our website.
- **ACTION** :
 - Complete an Accident/Incident Report Form and submit it to InFaith Human Resources within 24 hours.
 - Contact your field director to address any unresolved questions.

Child Sexual Abuse

- **PREVENTION** : Policies have been established regarding child sexual abuse and sexual conduct policies, background check, volunteer screening and training.
- **ACTION** :
 - Sexual abuse of children is to be reported immediately to local and state law enforcement agencies.
 - Field staff must submit an accident/incident report of any suspected or actual abuse within 24 hours to InFaith Human Resources.

Issues of Integrity

Adult or Child Sexual Misconduct

- **PREVENTION**: Policies have been established to address child sexual abuse and sexual conduct policies, volunteer and field staff background checks and training. Refer to established policies and procedures available on our website.
- **ACTION**:
 - Submit an accident/incident report within 24 hours to InFaith Human Resources.
 - Call your Field Director or Ridge Burns

Organizational Disruption

Natural Disaster

- **ACTION**: If you or your ministry are being threatened by or experience a natural disaster, communicate your situation as soon as possible to your field director and they will call Ridge Burns and let him know of any assistance you anticipate.